



Explanation Of Our Fees

Professional Fee includes;

- The comprehensive services and support of the Funeral Director and accompanying staff to arrange and deliver a personalised funeral service of your choice.
- Proportionate costs attached to use of fit for purpose equipment associated with the mortuary and funeral service.
- Safe shelter and care for your loved one.
- Gentle preparation of the deceased conducted under strict infection control processes in an AFDA industry approved safe setting.

Transfer & Removal Fees include;

- Coverage for two staff members to attend the place of death to perform a safe and dignified transfer of the deceased back to the Funeral Home.
- Time taken to ensure legally required clinical paperwork is obtained.
- All associated vehicle and mileage costs ensuring a safe transfer for your loved one.

**Please note that at times we may have to impose additional transfer costs and fees. These fees may be required to cover out of hours transfers including evenings, weekends and Public Holidays.

Administration Fees include;

This fee includes, but is not limited to, proportionate amounts relating to;

- Attendance Cards that are handed out to Funeral Attendees on the families behalf and presented to the family.
- Funeral Director Licence Fees from Local Government Offices to allow the burial to occur.



- Monumental Licence Fees from Local Government Offices to allow for the establishment and removal of stonework at the cemetery.
- Public Liability Insurance and Workers Compensation Insurance required by Local Government Offices before a funeral or any stonework can be undertaken.
- AFDA fees which benefit clients with agreements and schemes such as offered by Retirees, WA.
- AFDA training programmes for Professional Development to ensure we remain contemporaneous.
- APRA fees via AFDA to allow us to play music at public events without compromising on the artists copyrights.
- Music streaming subscriptions to Apple, You Tube Premium and Spotify to allow for legal downloading and use of music for funeral services.
- Book keeping and Accounting Fees
- Data Entry and Record Keeping
- Debt collection when required
- General office administration
- Any other administrative task which may come up in the arranging of a funeral

Embalming:

Except in certain special cases, embalming is not required by law. If a funeral is to be postponed for longer than several weeks and especially if a viewing is required then we would recommend the process of embalming. However, each person and every situation is unique, so this process may be preferable, or necessary for some.

This is an additional fee and dependant on the requirements.

Disbursements payable on your behalf:

There are always third party costs that arise when arranging a funeral. We pay these incidental costs on your behalf, and these will be included on your final invoice. The prices for these disbursements are not within our control and may vary between different areas. Some of these may include, but are not limited to;

- Shire Cemetery Fees
- Funeral Notices
- Floral arrangements



- Clergy Gratuity
- Certified Death Certificate
- Monumental removal & replacement fees

Viewings:

The costs related to a dedicated viewing may include extensive and skilled preparation of the deceased and the relevant staff waiting time. If the viewing is to be held at our Funeral Home, we are required to close our office completely for a period of one hour prior to the viewing, during the viewing, and approximately one half hour after the viewing has been completed.

Estimations:

We are only too happy to provide you a written estimation so you know what to expect, as expediently as possible.

Video Tributes:

We can assist with developing a video tribute for your loved one. There is an additional cost for this as it can take some time to complete.

Video Recording of Service:

Due to logistics, it is very difficult for us to confidently assure our clients that a live-streaming event will be of a satisfactory standard. The internet reception in some areas just doesn't support this. Our offering is to record the service, and then upload the edited video on to our website. A PIN code is provided to the family who may distribute as they wish. There is an additional cost to this as there is some time and specialised equipment involved.

Contact Details:

McKenzie Family Funerals

10 Fifth Street

PO Box 15

Merredin, WA, 6415.

Mark - 0438 050 692

Toni - 0401 481 561

mark.toni.mckenzie@gmail.com

